

# Spanish-language COVID-19 Information Hotline

As a partner agency of Metro Nashville Public Health Department, our team managed Nashville's Spanish-language COVID-19 hotline. To date, more than 9,800 Spanish-speakers called Conexión Américas seeking COVID-19 testing, vaccine, and referral information.

## COVID-19 Vaccine

Conexión Américas is working in partnership with Neighborhood Health, the Federally Qualified Health Center co-located in Casa Azafrán, the Metro Nashville Public Health Department, and other local health providers, including Vanderbilt University Medical Center and Siloam Health, to ensure that immigrants and refugees have equitable access to the COVID-19 vaccine. We began hosting vaccination clinics at Casa Azafrán in March 2021. To date, we have welcomed 1,301 Latinx adults to our center in a culturally and linguistically responsive way to receive their COVID-19 vaccines.



11

vaccination events hosted at Casa Azafrán

1,301

vaccine shots administered at Casa Azafrán by healthcare providers such as Neighborhood Health and the Metro Public Health Department

1,042

COVID-19 vaccine appointments scheduled in Spanish for community members at Metro Nashville Health Department and other healthcare providers

4,863

website visits to COVID-19 and COVID-19 vaccine information pages

9,800

phone calls to our COVID-19 Spanish Hotline in partnership with the Metro Nashville Public Health Department

200,000+

social media reach and impressions among Latinx individuals with culturally and linguistically tailored COVID-19 and COVID-19 vaccine information